



Year 9 Chromebook Leasing Scheme

Curriculum

- **How will the device be used in the classroom?**

As a tool to support and enhance learning and promote creativity such as accessing Google documents, recording visual elements of learning such as role play or experiments. We seek to equip all our students with the necessary skills and modes of thinking so that they will succeed in a constantly changing society, where high levels of skill in the use of new technologies is the currency for employment.

- **Will the device be used in all lessons?**

Not always. There will be times when it is not suitable for learning such as when students will complete practice exam question or simply when the learning is fit for purpose. There will also be the opportunity for students to decide which is the best learning tool for the job. For example students may decide to simply take rough notes on paper rather than using their device. We are keen to develop students independent learning skills and support them in finding their preferred learning and revision techniques.

- **Will students still use pen and paper?**

Students will be expected to write in some lessons therefore students will be writing notes on paper and practising their handwriting as they face formal written exams in Y11. Students will be expected to bring black pens to school as they do currently.

- **Will the device be used for homework?**

Yes. Teachers are utilising Google Classroom for years 9-11 so that your son/daughter will receive their homework task via their Wildern account especially for year 9 students. Google Classroom is an online learning environment integrated with Google Apps allowing for homework to be more interactive through collaborative use of Google Docs and Google Forms.

Device

- **Can we install our own apps and content?**

Yes, students will be able to add their own extensions to their Chromebook, which are available from the 'Google Play' Store. Some of these applications have been blocked from the store as they are not conducive to a learning environment.

- **What technical support and training will be provided?**

Students are actively using Google Apps as part of their normal IT lessons and so are prepared for using these apps on their device. With the increased use of Google Classroom they are increasing their knowledge of the available tools all the time.

If a student has any issues with using the Google Apps then the Genius Bar at Wildern is available Mon-Fri 0815-1600 where trained ICT technicians will help to diagnose any issues. If the issue is hardware based then they will explain this to the pupil and provide support for getting the device repaired under warranty/insurance if it is a leasing scheme device. For any software or connectivity issues then they will provide help for anything directly linked to the student's Wildern Google account, however any issues with third-party extensions will be limited.

The iStudent team is comprised of tech-savvy pupils who will be available every lunch time in the Genius Bar. Their role is to help students understand how best to use their devices and share ideas on what extensions and apps will best help enhance their learning.

IT support for students using the device will *not* be available during the school holidays. However, the telephone helpline to deal with repair or replacement devices under warranty or insurance will be available. The Google Cloud services are accessible in any web browser - students can use any Internet connected device to access their content at any time.

- **Will students be able to program using Python on Chromebooks?**

Short answer is no. However there are websites that offer the same functionality which you can access from your Chromebook, such as:

<https://repl.it/>

<http://pythonfiddle.com/>

<http://www.codeskulptor.org/>

- **Will the school backup the devices?**

The Chromebook stores all data in the cloud and not on the device itself. This means that there is nothing to backup as it is all already backed up online in Google Drive.

- **How will devices be charged?**

Students are expected to charge their devices before coming to school for the day. This is due to few electrical points in classrooms, especially in the older buildings and due to the tripping hazard of trailing leads. If the device runs out of charge students will choose the 'traditional' way of recording their learning via pen and paper.

- **Can my child print from their device?**

Yes. Pupils will be able to print to certain printers across the school site, located in classrooms and communal spaces. Pupils have a certain number of prints available to them, once this allotment is used up they can request more prints from the Genius Bar. The Chromebooks can also print at home, providing you have a 'Google Cloud Print' enabled printer.

- **Where will my child store their device during PE?**

Students will leave their bags in the changing rooms as is current practice and rooms will be locked.

- **Why is the internal storage on the Chromebooks so small?**

Chromebooks store all data in Google Drive so the device needs only a small amount of internal storage to keep a copy of what you have been working on recently.

- **What happens if the device goes wrong?**

Your device can be taken to the Genius Bar in the 1st instance. Our technicians will issue a loan device, investigate the fault and contact you with a diagnosis. In the event that we are unable to fix the device on site, we will recommend an insurance-repair. When joining the scheme you will be sent instructions on how to make a claim on your insurance. To make this step easier for you, the device can be collected from the school site, in case you are unable to be home during the day.

- **What happens if I am without internet connectivity?**

If you are somewhere with no internet connectivity then you will still be able to view and edit any documents that are stored offline. Students will be shown how to make use of the offline features of Google Apps.

- **Will I get any technical support if I supply my own device?**

Unfortunately we are unable to provide support, with regards to repairs or faults with devices that were not acquired through the scheme, as this will void any warranty or insurance you may have. The Genius Bar will provide the same level of support for using Wildern Google accounts and connectivity issues as for someone using a device on the leasing scheme, however if it appears that hardware is at fault then they will explain the issue to the student and why they cannot do anything to repair it. The hardware repair and insurance for non-leased devices is the responsibility of the parents and Wildern School staff will only suggest a course of action.

Safeguarding

- **How do you teach students about e-safety?**

There is a comprehensive programme of events supporting students, parents and teachers in e-safety that runs across the academic year:

- Students receive information and support through their ICT lessons 3 times a year with the themes; ZIP IT (Online identity, September), BLOCK IT (Keep safe online, February) and FLAG IT (Cyberbullying, June).
- There is a dedicated WINK (Wildern Interactive Nights of Knowledge) that takes place each year where we invite parents to come and learn how to support their child in staying safe online as well as considering their own safe use.
- Furthermore there is a school focus group made up of 12 students who promote e-safety across the school by maintain a blog page, organising awareness events and designing e-safety posters for classrooms.

Please see the e-safety blog the students help maintain at:

<http://wilderne-safety.blogspot.co.uk/>

- **What filtering and monitoring will be used on the devices?**

Inside school student devices will be connected to the Wildern wireless network and filtered Internet connection. This system blocks unsuitable content and logs access. Mobile Device Management software will be installed which allows the school to monitor usage and if required add/remove apps or remotely wipe devices.

- **How can I help my child use the device safely outside of school?**

We ask parents to talk to their child/children about e-safety and what they have found out at school and discuss the importance of staying safe online. The information and advice we share with our youngsters is found on the school website and in student planners. Any parent requiring further support should attend our e-safety WINK as outlined earlier.

- **What is your Acceptable Use Policy (AUP)?**

The AUP has been written with input from the students. The digital leaders focus group has worked with teachers and IT staff to review and update the policy. There is a copy of the AUP in every student planner.

Leasing Scheme

- **Which year groups will the scheme be offered to?**

We are planning to offer the Chromebook scheme to parents of the current Year 9 to run until the end of their Year 11 studies.

- **What happens if the device gets damaged at home or at school?**

Insurance provided as part of the lease will cover accidental damage, theft or loss. The current AUP and behaviour policy at Wildern along with our ethos as a Level 2 accredited RRR school supports our students in taking responsibility and having respect for their own and other students' possessions.

- **When will devices be distributed?**

Devices will be distributed during February half term 2017. More details will be provided in the new year.

- **What happens at the end of the lease?**

At the end of the lease, ownership of the device is transferred to the student. Any school owned apps will be remotely wiped and our device management software removed

- **What if my child qualifies for pupil premium?**

A discount of 10% will be available to pupil premium students. Please contact us if you believe you are eligible.

- **What happens if a student leaves Wildern before the end of Year 11?**

If a pupil was to leave Wildern before the end of Year 11, the parents will be offered the choice of settling the cost of the device, or returning the device to Wildern, subject to it being in good condition and working order.

- **Does my child have to have a device?**

Students do not have to take part in this scheme. We do offer the option to bring in a Chromebook from home and more information on the recommended specification for the device can be found at www.wildern.hants.sch.uk/chromebooks.

Bringing your own Chromebook

We are unable to provide hardware support for non-leased devices however for any issues with using their Wildern Google account with the device we will provide the same support as would be provided to the lease scheme devices. Students will not be able to charge their devices during the school day so it is important they are charged overnight, and have a battery capable of lasting for the whole school day. The parent of a student who brings to school their own Chromebook will need to ensure they are covered on their household insurance as we are unable to insure them for any damage, loss or theft either at school or on the way to school.